



Developments and issues in Outdoor Recreation Training

...Taking a look at the bigger picture...

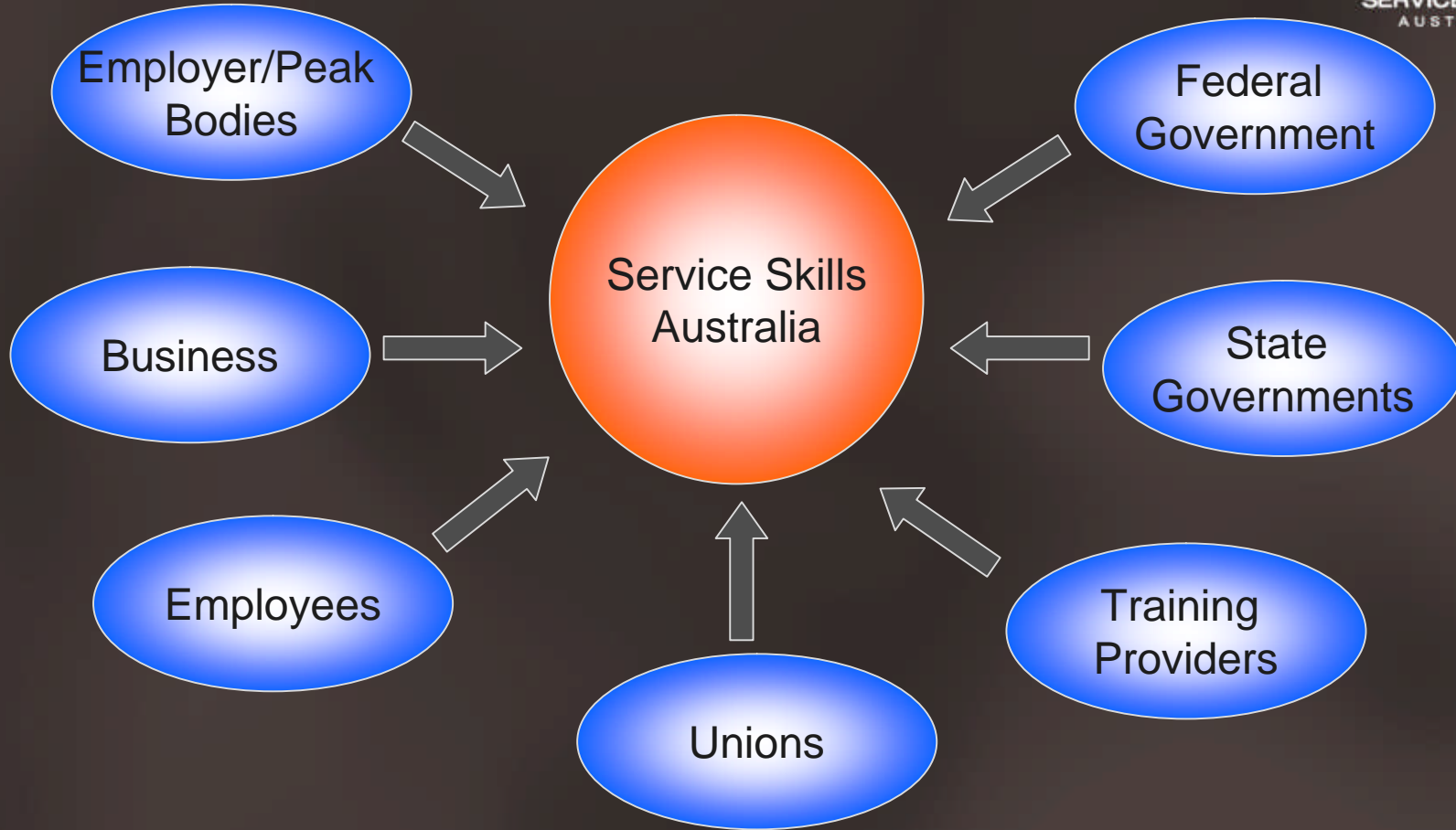
*Peter Collins – Manager Training Quality
Service Skills Australia*

Who is Service Skills...?

- We are an industry skills council – 1 of 11
- Policy driver and developer/maker
- Providing direction and advice on workforce development issues for the service industries
- Custodian of industry work standards, qualifications and assessment guidelines (Training Packages)
- Advocate and issues tracker on behalf of our industries
- Consulter with industry on workforce development issues
- Central holder and disseminator of research on workforce development



Collaboration



Fundamental stock take of Australia's skills and education system is currently underway

- Federal Govt agenda – productivity and participation
- Bradley Review of Higher Education – integrated sectors, pathways
- COAG/NQC Joint Steering Committee – VET Products in the 21st Century
- Dawkins Review – Australian Qualifications Framework – learning taxonomy and volume measure



...so what does the chatter mean...

**No longer
about training...**

...about developing

the workforce...



Environmental Scan

Key Directions and Issues:

1. Right skills; Right time; Right way
2. Skills and capacity of the service industries managers and leaders
3. Promotion of the service industries as a valued career pathway



Workforce Development Strategy

A national position on labour needs and workforce development:

a common clear vision that the sport, fitness and recreation industry has for its labour force and its development

Workshops held around the country. Strategy may address:

- The creation of a highly skilled workforce.
- Access to quality employment.
- Shaping the future through better workforce planning.
- Expanding the traditional workforce.



Workforce development for volunteers

- Many sectors of recreation industry depend heavily on volunteer/ unpaid labour in management, development and support roles, however numbers have not properly quantified
- The need for comprehensive research, issues:
 - Attracting, recruiting and retaining volunteers
 - Governance and regulatory requirements are increasing and prove to be a barrier to retaining quality volunteers
 - Delivering support to volunteers is of concern for the service industries organisations
 - The VET system does not fully support the education and training needs of volunteers – in particular the RPL process



Workforce development for volunteers

- Issues paper developed to canvass these issues, incorporating stats from ABS, VA, industry research
- Survey available to provide feedback – we need to hear from volunteers and their experiences
- Visit and encourage your networks to participate www.serviceskills.com.au/volunteers



Training Package review

- Nearing the completion of the review
- Working through concerns that have been raised with technical components of the package
- Once resolved, the package will continue through the endorsement process and revised qualifications will be available to reflect skills development needs of industry



Training Package – next steps

- Develop “User Guide” for the users of the outdoor recreation qualifications – a document to clearly articulate industry’s expectations for skills development
- Develop tools and resources to assist RTOs in “unpacking” the training framework and delivering appropriate, quality courses
- Develop training support materials
- SSA investigating our role in quality assurance of VET products and services – SSA recognition of quality



For more information

Please visit our website

www.serviceskills.com.au

Thankyou

